

Version: 01 Author: Mokgadi Mohlala Hearing Report Sarah Mavis Gatyeni/Fnb NCT/26448/2015/149

27 October 2015

To: Ms A Burger

From: Ms Mokgadi Mohlala

RE: HEARING REPORT NCT/26448/2015/149

SARAH MAVIS GATYENI/ FNB

Date of Hearing	20 October 2015
Date on which the matter was postponed to	N/A
Previous hearing dates	N/A
Venue for hearing	NCT hearing room, Centurion
Number of matters heard	1 of 1
Case Number	NCT/26448/2015/149
Panel Members	Presiding Member – Prof J Maseko
	Member 1 – Mr X May
	Member 2 – Adv F Manamela
Outcome of the case	A written, reasoned judgment will be issued in due course.
Date on which judgment is to be handed down	In due course
Issues to be decided	The Applicant is applying in terms of section 49(1) of the Act, for an interim order in respect of a complaint.
	The following issues must be considered by the Tribunal:
	 Whether the Tribunal has jurisdiction to hear a matter that is pending in the High Court. Prescription The issue of Costs



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Brief Synopsis of Facts and Issues

Points in limine Raised by the Respondent:

Juridiction:

 The Respondent submits that there is litigation pending in the High Court dealing with the foreclosure property of the Applicant and her deceased spouse estate whom she divorced.

The Respondent submits that the Tribunal cannot interfere with high court proceedings.

The Respondent submits that the Tribunal is a creature of statute.

The respondent submits that there is no proper complaint as far as section 150 is concerned.

The Respondent further submits that there is no prohibited conduct as far as section 150 is concerned.

The Applicant submits that the Tribunal does have the power to hear the matter because it functions as a court.

Prescription:

 The Respondent submits that section 166 of the NCA sets out the limitations of bringing an action.

The Respondent further submits that 3 years have lapsed therefore the Applicant is late in lodging her claim.

The Applicant submits that as far as prescription goes she did disturb it.

The Applicant submits that she disturbed prescription by engaging into the complaint with the ombudsman and the Respondent have possession of the letter from the Ombudsman.



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	The issue of Costs
	The Respondent submits that costs can be awarded to them in
	terms of section 141 (1) of the NCA.
	The Respondent submits that the Applicant lodged a
	complaint with the NCR; the Human Rights Commission; The
	Presidency's office and all these entities advised the Applicant
	that she had no merits in this matter.
	The Respondent submits that the Applicant was warned that
	her case has no merits yet she persisted to in bringing the
	matter before the Tribunal.
	The Respondent submits that the Applicant continued with this
	matter on a vexatious basis.
	The Respondent further submits that there was no reason why
	the applicant put the Respondent out of pocket therefore the
	Applicant should bear the costs.
	The Respondent submits that the costs should be determined
	on the parameters of the counsel.
	The Applicant submits that she cannot afford bearing the
	costs.
Analyst's view on the merits of the matter and	
substantiation thereof	
Recommendation on Facts and Issues	
Any additional research proposed	None
Trends or issues to be alerted to	None
Documents filed at the hearing	N/A



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national consumer tribunal	
Organisational issues to be alerted to	
MS T SHADRACH	ANEL BURGER
CASE ANALYST	REGISTRAR